

## **KFC X LIVE NATION: SPIN AND WIN CONTEST**

### **1. MECHANICS**

1. Lucky Draw contest is open to all Singapore Citizens, Permanent Residents, and non-permanent residents residing in Singapore.
2. To participate, simply purchase a minimum net of \$15 at any KFC Stores, or on KFC App and KFC Website.
3. Scan the KFC X LIVE NATION QR Code to submit your details and participate in the Spin and Win.
4. The promotion period is from 14 Apr 2025, 0000hrs to 31 Dec 2025, 2359hrs, subject to prize availability.
5. Purchase must be made during the Promotion Period.
6. Each eligible receipt is entitled to a maximum of one (1) chance to join the lucky draw.
7. By participating in this contest, you agree that you have read, understood, and accepted the Terms and Conditions of this contest.
8. Each "Spin" will entitle the KFC account a chance to win ONE of the following "Prize":

<b>E-Vouchers</b>	\$2 KFC E-Vouchers*
<b>Prizes</b>	\$10 KFC E-Vouchers*
	\$20 KFC E-Vouchers*
	\$30 KFC E-Vouchers*
<b>Others (Prizes will defer according to seasonality and dates)</b>	A pair of concert tickets
	X1 Golden Pass
	Merchandise

PLEASE NOTE THAT EMAILS AND SUPPORTING PURCHASE RECEIPTS OF ALL PRIZES SHOULD BE RETAINED BY PARTICIPANTS AS SUPPORTING DOCUMENTS FOR REDEMPTIONS OF REWARDS.

### **PRIZES FROM KFC x LIVE NATION SPIN AND WIN**

#### **\$2 KFC e-voucher**

- Each \$2 KFC e-voucher will be valid **till** 31/12/25. Strictly no extensions allowed and cannot be transferred or exchanged for cash.
- Promo code for the \$2 e-voucher code will be shown on the contest platform once the selected prize is announced.
- The promo code is strictly only available via KFC Singapore App. Non applicable over in-store counters, KFC Kiosks, KFC Delivery or any external third party vendors. The voucher is valid for use in Singapore only, not valid at KFC Singapore Zoo, Sentosa and Singapore Polytechnic.
- The voucher is not exchangeable for cash and any unutilized amount will not be refunded.
- The voucher may not be transferred or re-sold without the permission of KFC.
- Each \$2 KFC e-voucher is valid for one-time use per account only.
- The minimum purchase for the vouchers are strictly as followed:
  - \$2 e-voucher with min. \$10 spent

- Each \$2 KFC e-voucher will be subjected to a set of Terms and conditions. To redeem, KFC account holder must fulfil all Terms and Conditions tied to each e-voucher. Winners shall be required to register an account with KFC Singapore App (“KFC App”) in order to redeem and/or utilise the voucher

#### **\$10/\$20/\$30 KFC e-voucher**

- Each \$10/\$20/\$30 KFC e-voucher will be valid till 31/12/25. Strictly no extensions allowed and cannot be transferred or exchanged for cash.
- The vouchers are redeemable over KFC Kiosk/App/Over the counter purchases.
- The vouchers are strictly not available for use on KFC Delivery or any external third party vendors.
- The minimum purchase for the vouchers is strictly as follow:
  - \$30 e-voucher with min. \$60 spent
  - \$20 e-voucher with min. \$40 spent
  - \$10 e-voucher with min. \$20 spent
- The voucher codes will be sent via email to respective winners.
- The voucher is valid for use in Singapore only, not valid at KFC Singapore Zoo, Sentosa and Singapore Polytechnic and is not valid without KFC company’s stamp and validity date.
- The voucher is not exchangeable for cash and any unutilized amount will not be refunded.
- The voucher may not be transferred or re-sold without the permission of KFC.
- All winners will be notified via either email. Kentucky Fried Chicken Pte Ltd. reserves the right to disqualify any winner who does not respond within 7 days after notification.
- The decision of Kentucky Fried Chicken Pte Ltd. on all matters relating to this contest is final, conclusive and binding. No further correspondence will be entertained.
- Kentucky Fried Chicken Pte Ltd. reserves the right to replace prizes with any other items of similar value without giving prior notice. Prizes images are for illustrative purposes only and may differ from the actual product.
- Kentucky Fried Chicken Pte Ltd. reserves the right to vary or amend any terms and conditions without prior notice.
- Each KFC e-voucher will be subjected to a set of Terms and conditions. To redeem, KFC account holder must fulfil all Terms and Conditions tied to each e-voucher.

#### **Others**

- Prizes mentioned in the ‘Others’ category are strictly non-transferable and not exchangeable for cash.
- Prizes are strictly available according to seasonality and dates.
- The eligibility for prizes, including any age restrictions, is subject to the discretion of the concert organizers. KFC holds no responsibility for any issues related to age requirements or eligibility for the prize, as these are determined by the concert organizers.
- To win and/or redeem any prizes (“Prizes”) won in the Game, each winner shall be required to satisfy and comply with the following conditions:
- All winners will be notified via either email. Kentucky Fried Chicken Pte Ltd. reserves the right to disqualify any winner who does not respond within 7 days after notification.
- Prize collection is time-sensitive due to fixed concert dates. Any delay in claiming the prize may result in the winner missing the concert, and the prize will be forfeited. It is the winner’s responsibility to ensure they collect the prize within the specified time frame.

- Winners are required to claim the prizes at Kentucky Fried Chicken Pte Ltd. premises within 14 working days of being notified in person or by a representative, who must produce the winner's identification and proof of purchase.
- The decision of Kentucky Fried Chicken Pte Ltd. on all matters relating to this contest is final, conclusive and binding. No further correspondence will be entertained.
- Kentucky Fried Chicken Pte Ltd. reserves the right to replace prizes with any other items of similar value without giving prior notice. Prizes images are for illustrative purposes only and may differ from the actual product.
- Kentucky Fried Chicken Pte Ltd. reserves the right to vary or amend any terms and conditions without prior notice.
- Winners shall be required to produce the **original** email sent to winner along with respective purchase receipts keyed in the contest, and any other supporting documents as required by KFC to verify the identity and eligibility of the winner.
- Prizes which are unclaimed after two (1) months of the notification of the winners will be forfeited.
- Winners shall be required to comply with all terms and conditions and/or fulfil all obligations as may be.
- Verification of Winners:
  - Winners who are notified by call and email by KFC shall be required to (i) provide all information and supporting documents required by KFC to verify their identity and/or eligibility as a winner; and (ii) comply with all reasonable instructions specified by KFC in relation to the prize redemption and presentation.
  - In the event that any winners fail to (i) satisfy the eligibility requirements and/or verify their identity; or (ii) fail to comply with instructions specified by KFC in relation to the prize redemption and presentation, KFC shall have the sole and absolute discretion to disqualify the winner.

#### **Service Recovery**

- All complaints with regards to dispensing and redemption of prizes via KFC Singapore App will be directed back to KFC.

#### **KFC X LIVENATION SPIN AND WIN- TERMS & CONDITIONS**

1. The **KFC X LIVENATION SPIN AND WIN** is organised by Kentucky Fried Chicken Management Pte Ltd ("KFC"). The qualifying period for game play shall be from 14 April 2025 to 31 December 2025, 2359hrs
2. By participating in the Game participants agree to be bound by and to comply with these terms and conditions and any other mechanics, rules, terms or conditions applicable, as specified by KFC from time to time. Non-compliance with or breach of any of these terms and conditions may disqualify a participant at any stage of the Game, and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
3. **Eligibility**
  - a. The Game is only open to Singaporeans and Singapore permanent residents who are aged 16 years old and above as at 14 April 2025. Any participant under the age of 16 will be required to be accompanied by a parent/guardian for collection of prizes. The following persons are not eligible to participate in the Game: (a) the employees of KFC and their immediate family members. Winners may be required to sign a written statement confirming their eligibility and submit such supporting document before being eligible to receive any prizes awarded.
  - d. Prizes are not transferable or exchangeable and non-cash prizes cannot be exchanged for cash. Prizes are subject to availability and KFC has the right to substitute any prize for a comparable prize of equal or greater value to be awarded in lieu.
  - e. KFC do not undertake any responsibility to ensure that any of the Prizes will be delivered by the sponsors or otherwise to the winners. No obligation is incurred by KFC, or their related/affiliated companies, officers,

employees and/or agents, by reason of participation in the Game or by reason of anything done or omitted to be done as a result or on account of this Game.

- f. Each participant acknowledges and agrees that the receipt and redemption of any Prizes offered shall be subject to the winner complying with terms and conditions imposed by KFC and/or such other sponsors, suppliers and third parties in relation to the prizes. In the event that the winner of any prize, for any reason, fails to comply with such terms and conditions, any prizes won shall be forfeited by the winner and neither cash nor any other form of compensation will be supplied in lieu of that forfeited prize (or any part thereof).
- g. Picture(s) of the Prizes or any other prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Game is/are solely for illustration purposes only and may not depict and may differ from the actual colour, model or specifications of the prizes. To the fullest extent permitted by law, there are no, and KFC expressly exclude and disclaim any, representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of any prizes awarded.
- h. KFC reserves the right to not to award or to substitute, add to or alter the Game Prizes or any other prizes offered without prior notice to the participants. All prizes are not exchangeable for cash.
- i. Participants acknowledge and agree that the all Prizes may be subject to such other terms and conditions as may be imposed by KFC and/or any third party agents and/or contractors engaged by KFC to fulfil the delivery of Game Prizes (if any).

#### **OTHER TERMS AND CONDITIONS**

6. Each participant represents and warrants that all information provided during the Game are true and correct. Any misrepresentation could result in disqualification and/or the forfeiture, withholding, withdrawal or reclaiming of any prizes won.
7. KFC reserves the right, at any time in their sole and absolute discretion, to substitute, withdraw, add to or alter any of the prizes offered without notice to the participants.
8. KFC reserves the right, without any liability on its part whatsoever, to cancel, postpone, terminate, suspend, end, stop or in any other way cease the **KFC X LIVENATION SPIN AND WIN** at any time without prior notice.
9. KFC's decision at all stages of the Game is final. No enquiries, appeals, verbal or written, shall be entertained. The participants shall accept and abide by any and all decisions made by KFC concerning, without limitation, these terms and conditions, the rules, procedures and regulations of the Game, the award of prizes and any other matters relating to the Game.
10. Participants' personal data may be collected, used, disclosed and/or processed by KFC, and the KFC's appointed agencies (collectively "KFC") for the following purposes:
  - For KFC or its designated representatives or business partners to provide goods and services to the participant or parties designated by the participant and matters ancillary thereto.
  - To verify and process payment when the participant purchases goods and services from KFC.
  - For verification and record of the participant's personal particulars including comparing it with information from other sources and using the information to communicate with the participant.
  - For research and analysis, including surveys and polls.
  - For publicity and marketing.
  - To send the participant notices, information, promotions and updates including marketing and advertising materials in relation to KFC's goods and services and those of third party organizations selected by KFC.

- To comply with any request from any third party or any order of court or directive from authorities investigating any alleged offence or misconduct or for the purposes of taking legal action against the participant.

By agreeing to these terms and conditions, participants:

- consent to KFC collecting, using, disclosing and/or processing their personal data for the purposes as described; and
  - consent to KFC transferring their personal data out of Singapore to KFC's third party service providers or agents for the purposes as described above.
2. Participants agree that KFC may use the names and images of the participants, including the photographs or audio-video or other recordings of these participants ("Material"), for promotion of this campaign and the Game across all media, including without limitation in KFC's properties, without further notification, remuneration or compensation; and the copyright and all other intellectual property rights in and to all Material shall vest solely and absolutely in KFC.
  3. By participating in this Game, each participant agrees to take part in any promotional or publicity exercise as may be conducted by KFC in connection with this Game and each participant hereby irrevocably and unconditionally grants KFC all consents and waivers necessary for KFC to record and use the participants' performance(s) and appearance(s) in any manner as KFC shall in its sole discretion deem fit. Each participant acknowledges that KFC shall be at liberty to publish and otherwise use any recordings made by KFC, including without limitation telephone recordings, audio recordings, video recordings and photographs (if any), for promotional and publicity purposes or any other purposes as KFC deems appropriate (whether now or in the future).
  4. Participants shall not, without the prior written approval of KFC, speak to the press or any other media nor give any interviews or comments relating to this KFC SPIN AND WIN.
  5. Each participant expressly acknowledges and agrees that KFC shall not be liable for any losses, damages, injury, death or any other claims arising from participation in this contest and/or any prize. Except to the extent that they may not be excluded by law, no representations, warranties, terms or conditions that are not expressly stated in these terms and conditions apply to this contest nor in respect of the prizes and all implied warranties are excluded, including but not limited to, the implied warranties of satisfactory quality, merchantability or fitness for a particular purpose of any of the prizes.
  6. Each participant shall indemnify and keep KFC (the "Indemnified Parties") fully indemnified against any and all loss, damage, claims and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the participant's breach of any of these terms and conditions.
  7. KFC may at any time freely assign any or all of their rights, benefits and interest and/or transfer any of its obligations or liabilities arising out of these terms and conditions to any party without notice to or consent from the participant.
  8. KFC reserve the right to amend or vary any of these terms and conditions without prior notice to any participant.
  9. These terms and conditions above shall be governed by and construed in accordance with the laws of Singapore. Any disputes in relation to these terms and conditions or the Game shall be referred to the courts of Singapore.